

Compassionate. Impartial.

Mediation made simple.

Let's Work Together

At Deiter Mediation, my priority is to put everyone at ease so that we can work together. Through compassionate collaboration, I create an environment that allows the parties to strive for favorable solutions without the need for costly court intervention. I take the time to understand the complexities of each case and arrive prepared to build bridges and find common ground. As an unbiased neutral third party, I am able to offer clarity and sustain the momentum required to reach an amicable resolution.

SERVICES



ABOUT KATE

Kate is a NCDRC Certified Superior Court Mediator trained in dispute resolution.

[Learn More](#)



SCHEDULE MEDIATION

To schedule a mediation, please use our calendar appointment system. Click the button below to start.

[View Calendar](#)



EN ESPAÑOL

Hace muchos años, estudié en España.

[Read More](#)

Deiter Mediation
7474 Creedmoor Rd.
PMB 176
Raleigh, NC 27613

Phone: (919) 400-4087
Fax: (919) 516-0118

- Mediation
- Conflict Resolution
- Workers' Compensation
- Liability
- Calendar
- References

[View Calendar](#)

ABOUT MY WORK

My name is Kate Deiter-Maradei and I am an NCDRC Certified Superior Court Mediator. I love the collaborative nature of mediation and how it offers participants a productive, cost-effective alternative to appearing in court. Prior to my work as a mediator, I was a partner at Teague, Campbell, Dennis & Gorham, LLP where my experience as a litigator sparked an interest in alternative dispute resolution.

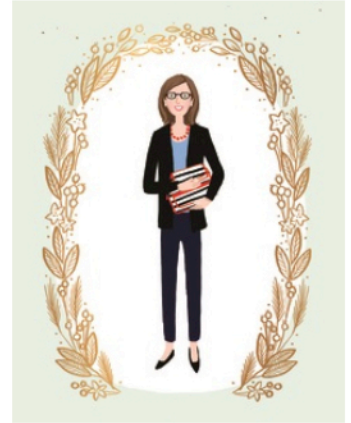
In my practice I strive to:

- provide a comfortable, low pressure environment for mediation participants
- act as a neutral third-party with a deep understanding of all aspects of the case
- guide the parties with compassion, active listening and by asking thoughtful questions

I provide mediation for a variety of cases including:

- workers' compensation
- professional liability
- medical malpractice
- real estate litigation

Yo hablo español



GET TO KNOW KATE

In addition to my love of mediation, I am passionate about adoption, community involvement, and helping women and families. I volunteer with a number of community organizations including the BRIDGE dialogue project, Urban Ministries and Hope Leadership Academy.

I have been honored to receive a number of awards in recognition of my community service. I was appointed by Governor Perdue to the North Carolina Council for Women and I have served for many years on the Wake County Commission for Women, including service as the Vice Chair.

I graduated from Pennsylvania State University with a degree in Women's Studies with concentrations in Spanish and International Studies. I received my Juris Doctor degree from the University of North Carolina School of Law.

During college, I studied Spanish at the University of Salamanca. I am proficient in Spanish and working toward mastery in order to communicate more effectively with Spanish-speaking mediation participants.

When I am not working or volunteering I enjoy cooking, traveling, reading and spending time with my friends and family.



Compassion bleeds through everything that Kate does.

Lizzy Adams

The Salvation Army of Wake County,
Former Director of Public Relations &
Communications



She's a very special woman to tackle all that she tackles with her family and career, and to still take time to encourage others to give back. She's getting children involved and teaching them that this is something they should be doing throughout their lives.

Carol Schwartz

Urban Ministries, Head of Business
Development

PRACTICE AREAS

HOW CAN I HELP?

As a superior court certified mediator, I am qualified to facilitate a wide variety of cases including:

- [workers' compensation](#)
- [professional liability](#)
- [medical malpractice](#)
- [real estate litigation](#)

While at Teague Campbell Dennis & Gorham, I litigated cases involving workers' compensation, professional liability, medical malpractice, and real estate disputes. Additionally, I represented clients litigating claims at the Industrial Commission. I have also represented nurses, psychologists, psychiatrists, real estate agents and social workers who were grappling with professional liability claims.

Through this work, I gained a deep understanding of the perspectives of both sides and learned a great deal about alternative dispute resolution.

My experience has allowed me to publish and [lecture](#) extensively on worker's compensation and liability case law review.



MEDIATION

Mediation is a process in which two or more parties of a dispute come together with a trained, impartial third-party who will help them work together to attain a settlement.

Choosing mediation allows the parties to resolve their dispute in a low-stress environment without costly, binding court intervention.

[Learn More](#)

CONFLICT RESOLUTION

Mediation is one of several types of conflict resolution. Others include binding arbitration and conciliation.

These types of alternative dispute resolution are generally used when large groups of people, such as a worker's union, have a dispute with an entity such as a corporation. The aim (to settle a dispute) is the same; however, the process differs from mediation.

[Learn More](#)

CONFLICT RESOLUTION

WHAT IS CONFLICT RESOLUTION?

Conflict Resolution is a general term for the processes and methodologies involved in finding a mutually agreeable end to a dispute. Conflict Resolution is also known as alternate dispute resolution (ADR).

The courts actively encourage attorneys and clients to seek ADR before moving to courtroom litigation. In North Carolina, it is mandatory to mediate many types of cases prior to litigation. This process is intended to save the parties both time and money. ADR includes such methods as mediation, binding arbitration, negotiation and conciliation.

Arbitration and conciliation are generally used when large groups of people, such as a workers' unions, have a dispute with an entity or other group such as a corporation. The aim (to resolve a dispute) is the same; however, the processes differ from mediation.

During arbitration, the parties present their cases to either a single arbiter or panel of arbiters. While it is less expensive and formal than a trial, the outcome is binding, just the same as it would be in court. Arbiters are sometimes bound by rules that restrict them from employing creative solutions that other forms of ADR allow.

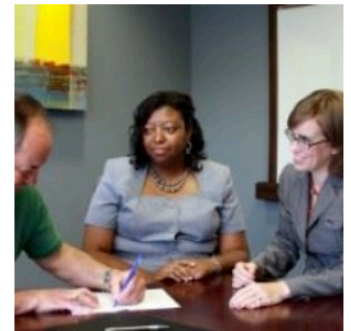
Conciliation, by contrast, aims to build positive relationships between both sides of a conflict. The conciliator actively works toward consensus. It is often used to deescalate volatile disagreements and prevent future conflict.

I have used ADR techniques in my work with community reconciliation, bringing representatives from the local police together with African American community leaders to build and strengthen relationships between the two groups.



I have known Kate since she was my opponent and always respected what she did for her clients. Since she began her mediation practice I have always been impressed with the calm nature she brings to a very stressful situation for those experiencing it for the first time. There is no feigned empathy with Kate, my clients feel immediately at ease with her and she is able to communicate complex legal issues that perfectly compliment my legal advice to my clients. Kate and I have had some tough cases that I did not believe would ever settle and at the end of the day it did, thanks to Kate's determination.

Ben Whitley
Whitley Law Firm



MEDIATION

Mediation is a process in which two or more parties of a dispute come together with a trained, impartial third-party who will help them work together to attain a settlement.

Choosing mediation allows the parties an opportunity to resolve their dispute in an informal environment without costly, binding court intervention.

HOW I CAN HELP

Building bridges and resolving disputes with compassion is the core of my practice. I am happy to help you work toward a positive solution. My practice areas include:

- [workers' compensation](#)
- [professional liability](#)
- [medical malpractice](#)
- [real estate litigation](#)

MEDIATION

WHAT IS MEDIATION?

Mediation is a process in which two or more sides of a dispute come together with a trained, impartial third party who will help them to work together in an effort to attain a resolution. Choosing mediation allows the parties to resolve their dispute in an informal environment without costly, binding court intervention.

Mediators are trained in a variety of negotiation skills such as clear communication, patience, and empathy. The mediator is not a Judge, does not provide any legal advice, and has no power to force the parties to do anything with regard to their cases. Instead, the mediator helps to guide the parties toward mutually agreeable outcome.

How it Works

Typically, the parties will agree to the selection of a mediator. The mediation is generally held at a law office. The participants, generally the parties and their attorneys, will be guided through four basic stages:

- **Introduction:** During the opening session, the mediator will introduce everyone in the room, discuss the process and rules of conduct.
- **Determine the issues:** Each party will present the issues that brought them to mediation, without interruption by the other side. The mediator will listen, take notes and ask questions.
- **Discuss options:** After the opening session, the parties move to separate rooms to continue discussing the case and begin negotiations. The mediator will ask questions about the strengths and weaknesses of each parties' case.
- **Agreement:** If all parties agree upon settlement terms then a written agreement will be drafted for signature by the parties.



Mediations can be stressful for both sides. Kate has a way of cutting the tension between the parties and making my client feel comfortable. Her background and community service help her to connect with people on both sides of the table.

Hunter Eddins-Gentel
RICCI Law Firm



Kate Deiter-Maradei is an excellent mediator. Because she's bi-lingual she's able to communicate directly with my Spanish-speaking clients and put them at ease about the process. But what I appreciate most about Kate is that there have been several times where I've gone into a mediation thinking that there was no way the case could settle, and Kate has been able to help both sides reach a compromise. I highly recommend her.

Russell Johnson
Diener Law

What is a superior court certified mediator?

NCDRC Certified Superior Court Mediators must meet high standards and requirements to qualify. For starters, the attorney must be in good standing with the State Bar and have graduated from an accredited law school. Ethics and other continuing legal education courses are required annually to meet the standards of the Dispute Resolution Commission. For more information on North Carolina's requirements to become a superior court certified mediator visit: www.nccourts.org.

Areas of Service

As a superior court certified mediator, I am qualified to preside over a wide variety of cases; however, my practice mainly focuses on:

- [workers' compensation](#)
- [professional liability](#)
- [medical malpractice](#)
- [real estate litigation](#)
- and more

What Makes Deiter Mediation Unique

At Deiter Mediation I strive to create an environment conducive to satisfactory outcomes by putting everyone at ease through:

- Thoroughly preparing for each case
- Getting to know the participants
- Active listening with compassion
- Providing plenty of snacks and breaks
- Maintaining neutrality
- Uncovering out-of-the-box solutions

WORKERS' COMPENSATION

WORKERS' COMPENSATION CREDENTIALS

I litigated workers' compensation cases as an attorney for about 10 years prior to my transition to mediation full-time. I published and lectured at the North Carolina Bar Association's Workers' Compensation Seminars in 2008, 2009, 2010, 2011, 2012 and 2013, providing the annual case law update. Further, I have lectured at the North Carolina Bar Association's Annual Review Program. I have been humbled to receive the Super Lawyers Peer Recognition every year from 2012 to 2018.



Mediations can be stressful for both sides. Kate has a way of cutting the tension between the parties and making my client feel comfortable. Her background and community service help her to connect with people on both sides of the table.

Hunter Eddins-Gentel
RICCI Law Firm



Kate is able to quickly establish rapport with everyone in the room. She is very professional and solid in her knowledge of the law, but she is able to keep the proceedings informal and very low-key. I especially appreciate her efficient use of time and ability to keep things moving forward.

Jack S. Holmes
MGC

Deiter Mediation
7474 Creedmoor Rd.
PMB 176
Raleigh, NC 27613

Phone: (919) 400-4087
Fax: (919) 516-0118

- Mediation
- Conflict Resolution
- Workers' Compensation
- Liability
- Calendar
- References

[View Calendar](#)

LIABILITY



I have had the pleasure of working with Kate for over 13 years. I have used her many times to resolve claims that were in litigation. Her experience working with both injured citizens as well her experience working with insurance companies provides her a unique perspective to help both parties focus on the important issues that need to be resolved. She is compassionate about bringing resolution to these disputes and truly appreciates how resolving a claim helps both sides to move forward with their respective interests. I would recommend her services to anyone for any type liability claim.

Ben T. Cochran
Hardison & Cochran

LIABILITY CREDENTIALS

I am an NCDRC Certified Superior Court Mediator. Through Deiter Mediation, I will work as your mediator to resolve liability matters. I have a broad background of experience as a civil litigator and I am proficient in Spanish. While at Teague Campbell Dennis & Gorham, I litigated cases involving workers' compensation, professional liability, medical malpractice, and real estate disputes.

I represented clients for about a decade who were litigating claims in Superior Court. Through this work, I was able to get a sense of the perspectives of both sides and learned a lot about alternative dispute resolution.

I have also represented nurses, psychologists, psychiatrists, real estate agents and social workers who were grappling with professional liability claims. Additionally, I have lectured regarding Medical Malpractice in North Carolina at the North Carolina Dermatology Association Conference.



I highly recommend Kate Deiter-Maradei as a mediator. Kate has served as a mediator on several of my civil liability matters. She quickly masters complex issues and easily connects with the parties – both attorneys and clients. Kate is effective and efficient.

Amy E. Richardson
Harris, Wiltshire & Grannis LLP



Deiter Mediation
7474 Creedmoor Rd.
PMB 176
Raleigh, NC 27613

Phone: (919) 400-4087
Fax: (919) 516-0118

- Mediation
- Conflict Resolution
- Workers' Compensation
- Liability
- Calendar
- References

[View Calendar](#)